



Warranty 7 Years (NEW) 5 Years (COMMERCIALS)
from date of manufacture (build date)

CERAMIC PRO Paint Protection

Terms & Conditions

Brookvale Auto Centre Paint Protection is designed to protect against acid rain, bird droppings, tree-sap, pollution fallout, road grime, UV rays and fading. This long lasting application is chemically formulated to provide protection and enhance the painted finish of your vehicle. It is the owner's responsibility to regularly wash and clean the vehicle using a quality pH neutral car wash and hence avoid the excessive build up of industrial and natural pollution on the paint surface.

Warranty Exclusions

This warranty does not extend to damage caused by accident, collision, or any form of stone chipping, rust, chemical contact, car washing brushes, or bug residue and caustic substances if not removed within 24 hours.

Warranty Claims

The vehicle owner must notify in writing to Brookvale Auto Centre Pty Ltd of any noticeable fading, oxidation, loss of gloss or acid rain damage as soon as such occurrence takes place and deliver the vehicle for inspection. In the event that any condition against which this product is guaranteed occurs during the warranty period, Brookvale Auto Centre or its authorised agent will re-apply the sealant to the impaired surface at no cost to the owner.

General Warranty Conditions

1. The vehicle must be professionally treated at Brookvale Auto Centre.
2. This warranty remains valid, provided the owner has the vehicle inspected and this document signed and stamped at Brookvale Auto Centre every 12 months from date of application. (plus or minus within 30 days in each case)
3. A fee of \$40+GST is payable per inspection, but any re-treatment of the guaranteed parts or areas shall be free of charge to the owner if attended to within the warranty period.
4. Where the damage in question is covered by the manufacturer's warranty or the vehicle is subject to a product recall in respect of damages the right accruing to the owner of the vehicle under the manufacturer's warranty or recall shall take precedence over the rights accruing under this warranty.
5. Brookvale Auto Centre maintains the right to assess, accept or refuse the treatment of a vehicle.
6. All warranty claims are limited to the original value of the purchase price of any particular product applied. This warranty is non-transferable.
7. The owner is required to retain and present the original tax invoice and this document to support any claim

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AFTERCARE INSTRUCTIONS

Ceramic Pro is designed to protect your factory clear coat, to provide a protective shield against the elements and to keep your vehicle looking new, always. To maximize the effects of Ceramic Pro and to ensure your investment is long lasting, a few basic maintenance steps should be taken. With simple care, your coating will reward you for years to come.

Curing Process

- Partial Curing time is 12 hours depending on environmental conditions such as humidity and temperature, after this period the coating can get wet.
- Full Curing (hardness) time is 2-3 weeks depending on environmental conditions such as humidity and temperature.
- The coating is less likely to water etch than your factory clear coat, but it can get water spots during the Partial Curing period of 12 hours, so please keep it dry!
If you notice that your car gets bird droppings, tree sap etc. during the first two weeks, immediately remove it following our care instructions.

Washing Tips

- Avoid washing in direct sunlight to avoid water spotting.
- Hose down thoroughly to remove any loose contamination.
- Always use a pH Neutral car wash shampoo.
- Reduce surface friction by using high quality micro-fibre wash mitts or super soft wash sponge free of debris, never rub or scrub the paint.
- Always use a separate wash mitt or sponge for the wheels.
- Work top down as heavy dirty and grime accumulates on the lower panels, rinse your wash mitt or sponge regularly to ensure dirt and grime is not being put back onto the paint.

Drying Tips

- Avoid letting tap water dry on the surface, as this may cause water spotting.
- Always use a soft micro-fibre drying towel or premium grade non-scratch microfiber chamois free of debris, never rub or scrub the paint.
- Avoid using leather or pva chamois.

A soft hand wash is the recommended method of cleaning your vehicle. Automatic car washes, DIY brush washes or car wash cafes can cause damage to the coating due to abrasion.

Annual Inspection VIN #.....

1. Date.....

4. Date.....

2. Date.....

5. Date.....

3. Date.....

6. Date.....